



SECURITY & PRIVACY POLICY

Security

At SVA, we use an online database called Fellowship One. Their system allows us to provide access to your contribution records and allows you to make donations online. They provide all of the security for the system. This system is fully tested and used by churches throughout the country.

There are two aspects of security related to the system. First, Fellowship One provides data security using the latest security technology. The following statement is from their security documentation: "[the system] utilizes the most current encryption technology to maintain the security of your data. Every parameter passed in the hyperlinks is fully encrypted. Additionally, the Login module handles passwords using what is known in technical terms as salted hash. In laymen's terms, this means it would take 50 computers (running constantly) continuously presenting password combinations four years to discover the password."

The second aspect of security relates to account creation. When you first create a new account in the system, you will be able to donate immediately, but you will not have access to any previous contribution information. Before that can happen, we must manually link your previous information to the account you created.

In order to verify the authenticity of the account request, we will ensure that all of your data matches our current records (e.g., address, phone number, and email address). If there is any question, we will contact you via email before creating the link. Since this is a manual process, we will perform these steps approximately once a week, but if you would like to speed up this process, you can send an email to finance@svaonline.org.

When you create your account, you will determine your own login id and password. If you forget your login id or password, you can have the system email it to you by entering the email address that you used when you created your account. If you need help or cannot remember the email address you used, you can contact us at finance@svaonline.org. You can also change your password at any time.

Please help us keep your information safe by protecting your login information. Access to sensitive personal and financial information can be gained by letting someone else use your

account or by leaving the information for someone else to see. SVA will never call you to ask for your login information.

Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to the www.svaonline.org and Snoqualmie Valley Alliance Church and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to Snoqualmie Valley Alliance Church include www.svaonline.org and SVA. The SVA website is a Church site. By using the SVA website, you consent to the data practices described in this statement.

Collection of your Personal Information

SVA may collect personally identifiable information, such as your name. If you purchase SVA's products and services, we collect billing and credit card information. This information is used to complete the purchase transaction. We may gather additional personal or non-personal information in the future.

Information about your computer hardware and software may be automatically collected by SVA. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the SVA website.

SVA encourages you to review the privacy statements of websites you choose to link to from SVA so that you can understand how those websites collect, use and share your information. SVA is not responsible for the privacy statements or other content on websites outside of the SVA website.

Use of your Personal Information

SVA collects and uses your personal information to operate its website(s) and deliver the services you have requested.

SVA may also use your personally identifiable information to inform you of other products or services available from SVA and its affiliates. SVA may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

SVA does not sell, rent or lease its customer lists to third parties.

SVA may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third

parties are prohibited from using your personal information except to provide these services to SVA, and they are required to maintain the confidentiality of your information.

SVA will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on SVA or the site; (b) protect and defend the rights or property of SVA; and, (c) act under exigent circumstances to protect the personal safety of users of SVA, or the public.

Security of your Personal Information

SVA secures your personal information from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

Children Under Thirteen

SVA does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

Opt-Out & Unsubscribe

We respect your privacy and give you an opportunity to opt-out of receiving announcements of certain information. Users may opt-out of receiving any or all communications from SVA by contacting us here:

- Web page: www.svaonline.org
- Email: info@svaonline.org
- Phone: 425-441-8364

Changes to this Statement

SVA will occasionally update this Statement of Privacy to reflect company and customer feedback. SVA encourages you to periodically review this Statement to be informed of how SVA is protecting your information.

Contact Information

SVA welcomes your questions or comments regarding this Statement of Privacy. If you believe that SVA has not adhered to this Statement, please contact SVA at:

Snoqualmie Valley Alliance Church
P.O. Box 2178
North Bend, Washington 98045

Email Address:
info@svaonline.org

Telephone number:

425-441-8364

Effective as of April 29, 2014